

MIDLANDS, WALES & SW REGION NEWSLETTER NOVEMBER 2011



Welcome to our November Newsletter; the venue for our meeting was hosted by



at Weston Favell Centre,

Northampton, and took place in the afternoon, which proved to be very

successful. After some welcome refreshments Liz Smith-Mills introduced us to Terry Berks, who discussed Microfibre. This cloth is less than 1 denier, and Ultra microfibre is 0.3 denier, so there is a mass of fibre in a small area, great for



collecting dust. Microfibre on its own won't get rid of limescale or used for toilet cleaning, but it is ideal for daily cleaning. Terry also showed us different sized floor mops, and the microfibre sock, which can be used for higher areas, it fits over a foam base that can be bent, perfect for high level cleaning, around pipes or other surfaces.



We then moved into the equipment area where several types/sizes of cleaning equipment for polishing and vacuuming were on display. Amanda Turnbull showed us various vacuums and carpet cleaners, which included removable cables, so that no-one can 'borrow' the vacuums.

Liz gave each of us a candle of their new fragrance from their Room Care range. The raffle was drawn, thank you to Lynn Roberts, from Decotel, Chris Moore, from Richard Haworth-welcome to our meeting, Bev Wesson, Madeline McCann, Liz Smith-Mills and Amanda Turnbull, from Diversey, Denise Taylor, from Musbury Fabrics; and to anyone else who I haven't mentioned. Lesley asked if we should have more afternoon meetings- the response was YES. Angela thanked Liz and Amanda for hosting and sponsoring the meeting.



Decotel is pleased to announce the launch of Ubineco, an innovative new product that allows hoteliers to incorporate cost effective recycling facilities within their guest bedrooms. Designed to fit discreetly within the waste paper bin and allows for dry recycling of mixed recyclables ie: newspaper, magazines, card, metal drinks cans and recyclable plastics. Ubineco will fit most standard size (7 to 9 litre) waste bins. Visit www.ukha.co.uk for contact details

ANNUAL BUSINESS LUNCH

This was held at The Park Plaza River Bank Hotel, with the function room having a great view of over the River and Big Ben; there was a record attendance of 300 members.

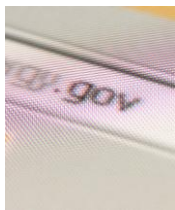


The main speaker was Alistair Stewart who had us all completely engrossed; he spoke of his experiences when reporting overseas, how he loves staying in good hotels and the importance of good service; its all about hospitality, going the extra mile.

Also present at the Lunch were Mary Flanery-Vice President of IASI, Ireland, Corinne Veysiere-Presidente of AGGH, Paris ile-de-France et Rhone-Alps, Josselyne Henin-



Presidente of AGG, Switzerland, to help launch the European Housekeeping website www.ehahk.eu. Also present were James Blackburn, who built the EHA website and Charles Waistell from Exclusive Linen who sponsored it. This link with our European Associations is solely to create a larger awareness and contacts. Mavis Hedrick representing the Australian Association was also in attendance. For more photographs and information visit the October London & SE Region Newsletter on our website.



USEFUL WEBSITES

Risk management FAQs www.hse.gov.uk/risk/faq.htm

Electricity safety FAQs www.hse.gov.uk/electricity/faq.htm#maintaining-it-safely



NEWS FROM THE OTHER REGIONS

SCOTLAND – At their September meeting their speakers included Arrow Supplies, discussing Chemical Free Cleaning, using an Ionator-electrically charged water; also from Aslotel – the water pebble, which is a unique product designed to save energy by reducing the amount of time spent in the shower. It will encourage guests to reduce water usage, water waste and energy.

NORTHERN – Cowarth Park, for the Dorchester Collection was the venue for their September meeting, where Lesley Skelt, Executive Housekeeper, spoke of the challenges of opening a very exclusive Green 5* hotel.

WEST PENNINES – Angela Jaquiss demonstrated her relaxation technique, at a meeting held at the Midland Hotel, during September.



PRISONERS GET DRUNK ON HAND SANITIZER - In this month's European Cleaning Journal it reported that prisoners at a New Zealand facility were grateful when hand sanitizers were given out to them by wardens to help prevent the spread of disease. Hand sanitizer has routinely been given out to inmates at Rolleston Prison near Christchurch, following February's deadly earthquake. But in September three enterprising inmates were particularly happy when they turned it into a home brew, by adding a powdered fruit drink to the alcohol. One of them became so intoxicated that he assaulted a prison officer, resulting in an extra 70 days to his jail term.

A newer, more up-to-date modern version of the **UKHA website** is currently being constructed – we will keep you informed of the developments.



DIARY DATES

24 NOVEMBER – Meeting @ Banbury House Hotel: Speakers Angela & Sara

20 JANUARY 2012 – Christmas Dinner @ Banbury House Hotel

22 JUNE 2012 – ANNUAL SUMMER BALL @ DeVere OULTON HALL, LEEDS



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