



MIDLANDS, WALES & SW REGION NEWSLETTER OCTOBER 2011



The Dormy House Hotel, Broadway was the location for our September meeting, which was sponsored by Aslotel, including a welcome drink and delicious buffet, prepared by Head Chef, Paul Napper, and his chefs; drinks with the buffet were offered, courtesy of Mr Field, General Manager of the hotel. Our speaker for the evening was Laurence Smith, the E-Cloth man, who explained the merits of using e-cloths, without using cleaning detergents, only water; they are able to remove 99% of the bacteria. He demonstrated this on a mirror, removing lipstick; also,

as shown in the photograph, the different cloths and mops that are available. If you require any



further information read the card on the next page, or you can contact Laurence on email: laurence.smith@e-cloth.com.



Key benefits

- **Exceptional Performance** - removes thick grease, dirt and over 99% of bacteria* from all hard surfaces. 
- **Environmentally friendly** - cleans better than chemicals without chemicals, **JUST USE WATER.**
- **Significantly Reduces Operating Costs** - remove over 90% of chemical cleaners.
- **High Quality** - guaranteed for 1,000 washes, as low as 30°C.
- **Improved Staff Efficiency** - quick & easy to use and significantly reducing cleaning time by 10% or more.
- **Green Credentials for you and your clients** - kinder to the environment and safely used in public areas.
- **Safe for allergy sufferers** - endorsed by Allergy UK. 
- **Meets BICS Coding** - products colour coded for BICS/HACCP process.
- **Antibacterial Performance** - General Purpose Cloths contain natural silver to speed up killing of bacteria and keep cloths fresher.
- **A Proven Success** - Best Western, Stratton's Hotel, "By switching to e-cloth, Stratton's cut its annual cleaning product purchases from £1,000 to £72.50!" Source: Caterer & Hotelkeeper.
- **Award-winning & endorsed**



*Source: Silliker research August 2010

Products

- General Purpose Cloth**
 - Green, Blue, Red, Yellow
 - Damp for cleaning & Dry for dusting
- Glass & Polishing Cloth**
 - Blue
 - Dry for a sparkling finish
- Flat Mop System**
 - Deep Clean Head with BICS tabs
 - Damp for cleaning & Dry for dusting



How to use

- General Purpose Cloth**
Wet thoroughly, wring out excess water, fold and use as a pad for cleaning.
- Glass & Polishing Cloth**
Use on a damp surface after the General Purpose Cloth. For lighter cleaning. Spray water onto the surface and use the cloth dry.
- Flat Mop System**
Dampen the mop head and wring out any excess water. Place the mop head on the floor and attach to the mop base and mop is an 'S' shape.

Laundrying

Products guaranteed for 1,000 washes
All cloths & mop head washed from 30°C, using a small amount of detergent, regularly wash at 90°C+ to sterilise and thoroughly clean the fibres.



- DO NOT USE:**
- Fabric conditioner (if used simply wash without to restore fibres)
 - Bleach (this breaks down the fibres and kills the fibres)



The raffle was drawn. Thank you to all those that brought a prize, including Angela Jaquiss, Beverley Wesson, Denise Taylor from Musbury Fabrics, Lynn Roberts from Decotel, Liz Smith-Mills from Diversey, Pauline Lawson from Liddell-Linens, Sara Kilby, Sarah Ware, Rita Jahku-Smith from Aslotel, and Andrew Moyle from Templespa.

EXPO 2011



At the beginning of September Angela Jaquiss and Sara Cockram were invited to Expo 2011, which

was held in the luxurious surroundings of The Dorchester Hotel, London. Expo 2011 was arranged by The Vision Support Services Group, of which Liddell-Linens and Lissadell are part of. There were different themed areas-a 'green' bed – with recycled fillings; 'anti-allergy' bed; also on display different quality linen,

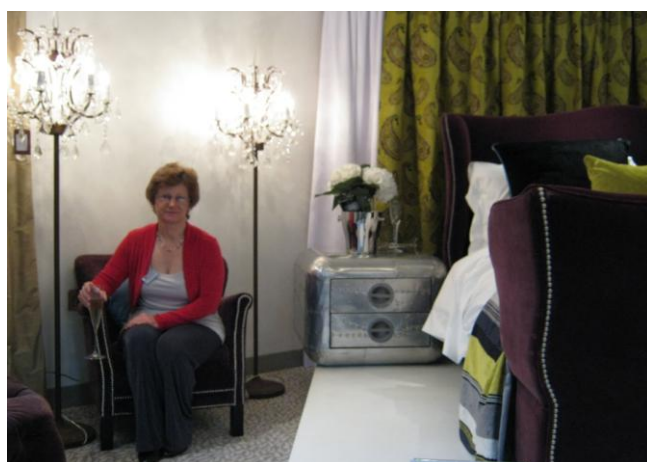


including the luxurious quality. The bedroom furniture and lighting completed the display, everything you need to furnish a bedroom from a wide range of bedding and fabrics; towelling for the Spa, in any colour you want, very soft and thick.



Jacqui Hurst, Pauline Lawson and Lesley Twinn were on hand to offer any help or advice. There were refreshments and appetisers, prepared by the highly acclaimed Dorchester chefs.

Point of interest – the bedside cabinet in the photographs is made from a disused aeroplane.



BASIC EXCEL TRAINING FOR HOUSEKEEPERS



The second Excel Training took place on 22nd September, at Banbury House Hotel, Banbury, who kindly donated the meeting room and refreshments.

During the morning Sally Prescott, the Excel Trainer, gave the members a very intense training session, clearly explaining each stage of producing a spreadsheet. Each member was given detailed instructions to coincide with the training, that we can refer to when

we start creating our own.





We were given certificates as we had been successful in completing the course; and also received some gifts from Activeion. Thank you to Sally for the training, Banbury House Hotel and Activeion.

UKHA WEBSITE

There are some interesting articles that have been put on the website recently, including 'The Day in the Life of a Housekeeper', which can be found by clicking onto the article on the Midlands, W & SW page; and 'Housekeeping: The Heart of Hotels'. Please contact Sara Cockram if you have anything of interest to go on the website- sara.cockram@ukha.co.uk



DATES FOR YOUR DIARY

11 OCTOBER –BCC Conference www.britishcleaningcouncil.org/cleaningconference

14 OCTOBER – ANNUAL BUSINESS LUNCH@ RIVERBANK PARK PLAZA HOTEL, LONDON - **AS OF 23 SEPTEMBER THIS EVENT IS FULLY BOOKED.**

3 NOVEMBER-Afternoon Meeting @ DIVERSEY, WESTON FAVELL, NORTHAMPTON

24 NOVEMBER – Meeting @ BANBURY HOUSE HOTEL

20 JANUARY 2012-Christmas Dinner @ BANBURY HOUSE HOTEL

22 JUNE 2012 – ANNUAL SUMMER BALL @ DeVere OULTON HALL, LEEDS



At a Committee Meeting, held at Delia Cannings' home, in August, we helped Angela celebrate her 60th Birthday. We had champagne and a birthday cake, which we all enjoyed. Delia's husband, Ronnie, was the photographer.

We wish Sarah Ware every success and good luck in her new job at Chewton Glen Hotel.

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