

Yorkshire and North-East region



Yorkshire Committee

Chairperson: Kerry Adams

Executive Housekeeper, Doubletree
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T: 01132 411045



Treasurer: Sophie Price

Office Manager,
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Secretary: Andy Wolstenholme

Rooms Division Manager,
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E: awolstenholme@ghotels.co.uk

T: 07415 259761



Committee Member: Monika
Kapusta

Doubletree By Hilton Leeds

E: kapusta.monika1982@gmail.com



Member Hotels in our region

- Doubletree By Hilton
- Slayley Hall
- Mansio Suites
- Park Plaza Leeds
- Woodhall Hotel & Spa
- Rudding Park
- Hilton Leeds
- Croft Mill
- Holdworth House
- The Cairn Hotel
- Goldsborough Hall
- Marriott Leeds

CALLING ALL ASSOCIATES

Do you know any housekeepers would like to join us on our next meeting in January.

Please inform one of the committee if you do & we will book them on.



Holdsworth House

This grand Jacobean manor built in 1633 has been owned and run by the Pearson family since 1963. Holdsworth House is the top hotel in Halifax and stands in stunning, secluded gardens, just three miles north of Halifax in the heart of West Yorkshire's dramatic landscape.

Thank you to William Hill at Imperial Laundry for kindly sponsoring the wine & beer.

Thanks also for the generous star raffle prize over overnight stays from Doubletree By Hilton Leeds & Slayley Hall.

GM: Joseph
Head housekeepers: Julie Masse



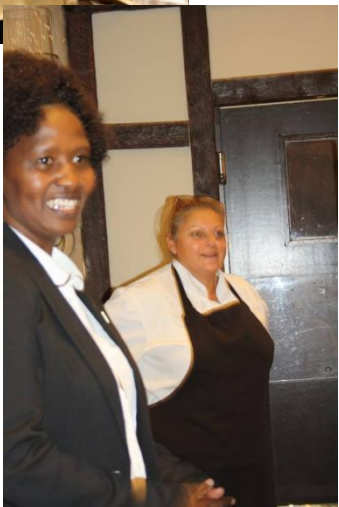
Drinks Sponsors

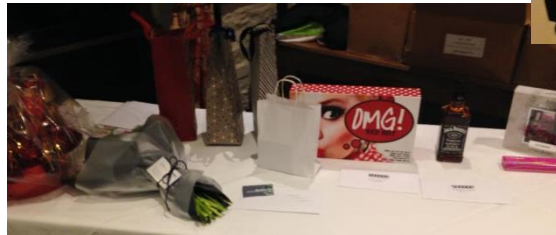


At Imperial Linen Services, we specialise in the provision of linen hire services to a wide range of industries nationwide. With years of industry experience, we can source and supply a large selection of linen products including restaurant linen, bedroom linen, towels and washroom products in addition to chefs wear and associated kitchen linens.

We offer a comprehensive laundry service to a broad range of industries nationwide







Raffle Sponsors



If your logo is not featured on the page but should be, please email a copy to sophie.price@cleanbright.net

2015 Business Lunch

- The Landmark Hotel
- London
- Another great national event at the gorgeous 5 star property.



- Copy & paste the link into your web browser to view the online phot album
- <https://www.flickr.com/photos/paulg riffpics/albums/72157659896565305>

The
Landmark
LONDON



UKHA SUMMERBALL 2016

- The Yorkshire & North East Region are delighted to announce they we will be hosting the Annual Summer Ball in 2016.
- Get the date in your diary guys, its going to be a good one.
- More details to be disclosed in due course.
- **Friday 22nd July 2016**
- **Leeds Marriott Hotel**
- **The Cotton Club**
“A little party never killed nobody”





On Friday 22nd July 2016, glamorous pleasure-seekers are invited to party as if its 1922, obscured from the prying eyes of the police, this evening of illicit drinking and good times will transport our guests back to the 1920s with a night full of rip-roaring entertainment ,mouth-watering food and drinks. The UK National Housekeepers Association (Yorkshire and North-East Region) invite you to a evening of prohibition and elegance at their Cotton Club .

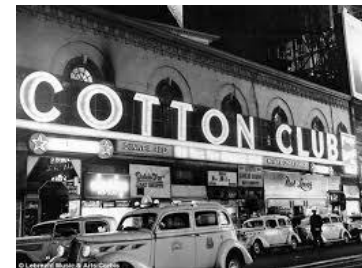


Doors open: 1900

Carriages: 0100

(or earlier if the police find us)

Venue: Secret Central
Leeds Speakeasy



Tickets for this event are priced at £85

The price includes an exclusive drinks and canapés reception in the Thomas Ambler Suite Ante Room meal with wine, entertainment and disco. A raffle will be held during the evening.

Dress Code: Black tie, Flappa dresses are encouraged.

All cheques and booking forms by 8 June 2016.

E-mail:

sophie.price@cleanbright.net

Kerry.Adams@hilton.com

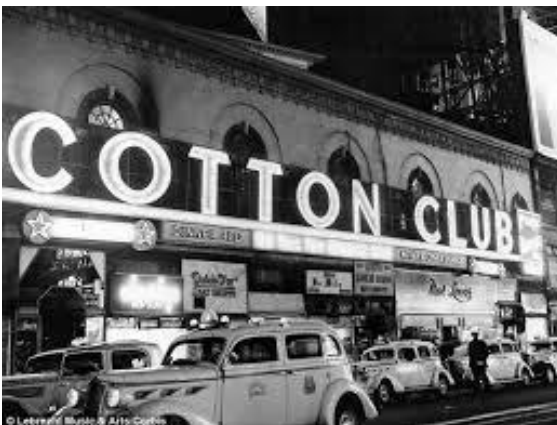
Please see booking form for further details.

UKHA Summer Ball 2016

- We hope that you all know that the 2016 summer ball is being held in Leeds on **Friday 22nd July.**

Goodie Bags

- Pens
- Hotel Amenities
- Mini Bar stock
- Packaged Snacks
 - All donations will be gratefully received & highly publicised.
- We want to celebrate all things hotel related & all things Yorkshire. If you can offer your support in any way please email Kerry.
- Kerry.Adam@hilton.com



AA Housekeeper of the Year Awards

An annual award to recognise outstanding commitment and performance identifying a housekeepers who goes above & beyond the call of duty.

Winner

- Sarah Middlemass
- Old Course Hotel
- St Andrews

- Congratulations

- Runners Up
 - Lesley Skelt
 - Coworth Park
 - Ascot
 - Gitana Cibulskeine
 - The Arch
 - London

The Hotel Cateys

Housekeeper of the Year 2015

- Margo van der Werf
- The Lancaster
- London
- Congratulations

- To see the full shortlist, visit www.hotelcateys.com
- **Housekeeper of the Year - sponsored by Tork**
 - Stephanie Axon,
Premier Inn, Wigan
 - Sebastian Dabrowski,
Brown's hotel, London
 - Debbie Thompson,
Rosewood London
 - Margo van der Werf,
Lancaster London

UKHA In The Caterer

The week in pictures

1-9 The Kingham Pough patch in Chipping Norton in Oxfordshire held a Fields and Fruits Forage event with foraging expert David Harrison leading the month. Those who attended were then treated to a lunch inspired by the forage, created by Kingham Pough owner and chef Emily Watkins.

10-12 The UK Housekeepers Association's annual Business Lunch took place on 9 October at the Landmark Hotel, London. A cake celebrating the association's 20th anniversary (10). National chairperson Lorraine Dole welcomes guests to the event (11). 2008 Hotel Caterer of the Year Jane Roberts is pictured with 1991 Housekeeper of the Year Catey award winner and AA hotel inspector Liz Smith-Miles (12).

Keep up with The Caterer on Instagram (@TheCatererMag) and VINE (@vthecaterer)

Want to see your photos here?

www.thecaterer.com

2011 **THE CATERER** | 23 October 2015

More online
www.thecaterer.com

TOP 10

Stories from the website



Michael Wignall is leaving the Latymer for Giddeigh Park in January

- 1 MICHAEL WIGNALL TO REPLACE MICHAEL CAINES AS EXECUTIVE HEAD-CHEF AT GIDDEIGH PARK, DEVON
- 2 STUART PROCTOR LEAVES HOTEL FOOTBALL IN SURPRISE RETURN TO THE STAFFORD HOTEL AS GENERAL MANAGER
- 3 COSTA COFFEE ORDERED TO IMPROVE HYGIENE AFTER 'BOTTLING MOUSE' FOUND IN LONDON BRANCH
- 4 FOODSERVICE CATEYS 2015 WINNERS- ROBYN AND TIM JONES WIN OUTSTANDING CONTRIBUTION AWARD
- 5 THREE BRITISH NAMES IN TRIPADVISOR'S TOP TEN BEST FINE-DINING RESTAURANTS ACROSS THE GLOBE
- 6 JUPITER HOTELS SOLD FOR £160M TO THAI INVESTORS SINGHA ESTATE AND FICO
- 7 BRITISH CULINARY FOUNDATION ANNOUNCE 16 FINALISTS FOR YOUNG CHEF OF THE YEAR 2015
- 8 BEING A WAITER IS BAD FOR YOUR HEALTH AND RAISES YOUR RISK OF HAVING A STROKE, STUDY FINDS
- 9 RICHARD BARNBRIDGE SET TO OPEN BENEDECT'S RESTAURANT IN NORWICH
- 10 THE CATERER JOINS WITH FRED SIERKE TO ADVANCE FRONT-OF-HOUSE STANDARDS WITH TRAINING TOOL

23 October 2015 | The Caterer | 11

A fantastic achievement for the association to raise it's profile!

The Institute of Hospitality

- The UKHA has teamed up with the Institute of Hospitality, whose members are united by a common goal to promote professionalism, best practise and reputation in hospitality, leisure and tourism.
- The Institute of Hospitality & UKHA Membership Offer:- Initial Affiliate Membership offer of **£55** to December 31st 2016 (this is a great offer). Thereafter all current and fully paid up members of the UKHA are entitled to a minimum of 20% discount on their Institute of Hospitality Annual Subscription.
- Any member wishing to apply for upgrade assessment to Member or Fellow can apply for upgrade without paying the upgrade fee of £40. They will still be entitled to the discounted rate of membership subscription according to the grade they are eligible for.
- All new members will receive a membership card and membership pack with details of benefits/services, plus any material from the Institute of Hospitality.
- All existing Institute of Hospitality members of the UKHA are entitled to the above discount on their annual subscription and upgrading application.
- Registrations may be received throughout the year and treated on a pro-rata basis. The discount remains the same regardless of joining date.
- Use the code “UKHA15” when purchasing membership to take advantage of this offer
- Visit www.instituteofhospitality.org or email membership@instituteofhospitality.org



Housekeeping Today UK

HOUSEKEEPING TODAY UK

THE PUBLICATION FOR ALL HOUSEKEEPERS
AND UKHA MEMBERS

DISPLAY ADVERTISING RATES FOR 2016

4-COLOUR DISPLAY ADVERTISING

Sponsorship of one edition	£1,000.00 (Front cover plus full page inside)
Back Cover	£850.00
Full Page (R.O.P.) 275mm x 190mm	£850.00
Half Page (R.O.P.) 135mm x 190mm	£400.00
Quarter Page (R.O.P.) 135mm x 92mm	£300.00

PRODUCTS AND SERVICES CLASSIFIED ADVERTISING SECTION

Box Advert: 6 centimetre x single column box (58mm wide)	£150.00
3 centimetre x single column box (MINIMUM 3 EDITIONS)	£180.00 OR £240.00 (FULL YEAR 6 EDITIONS)

ALL PRICES PLUS VAT. Agency Commission 10%.

ALL CLASSIFIED ADVERTISEMENTS PAYMENT WITH ORDER.

Publication dates: SIX issues per year,
JANUARY, MARCH, MAY, JULY, SEPTEMBER, NOVEMBER

With six issues per year being read by head housekeepers from
across the UK and beyond, can you afford not to be in it?

Advertising Deadlines: 21 days prior to publication.
Cancellation: minimum two clear editions

HOUSEKEEPING
TODAY UK

.....
Every issue carries news, views and
opinions from around the industry,
plus in-depth articles on all aspects
of laundry, bed and bath linen, in
room products, table linen and so on.

CALL 0118 901 4471 TODAY!
E-MAIL: info@laundryandcleaningtoday.co.uk
Web site: www.laundryandcleaningtoday.co.uk

Excellent communication between housekeepers and their suppliers builds and maintains strong and lasting relationships, without a doubt.

And that is why the UKHA is giving its full support to the launch of a stand alone publication Housekeeping Today UK (following the success of the quarterly supplement to Laundry & Cleaning Today).

The new bi-monthly A4 printed and online publication will be devoted entirely to housekeepers and their suppliers, including the latest news of appointments, product launches, company profiles, interviews, campaigns and the work of the UKHA.

But for superb communication we need your support.

With this in mind, we are putting together some rather special introductory packages to give your company the exposure it deserves.

If you would like more information about the special deals on offer, call

Tina on 0118 9014471 today.



Equipment and Products for Hotel
and Care Home Housekeepers

Sunday 24th April 2016 9.30am - 5pm

Monday 25th April 2016 10am - 4pm

Grandstand, Ascot Racecourse, Ascot SL5 7JX

The Exhibition Features:

- Free Admission, Free Parking,
Free Seminars, Free Training Sessions,
Free entry to our prize draw
- Over 60 exhibitors,
live demonstrations,
special 'show only' promotions,
plus competitions and much more....
- With so much to do and see plan
your visit over the two days!

NETWORKING
DINNER ON
SUNDAY 24 APRIL
TO BOOK
TICKETS CALL
0118 901 4471

● info@laundryandcleaningtoday.co.uk

Visit: www.lctcleanex.co.uk TO REGISTER FOR YOUR FREE ENTRY TICKETS

ALL PRE-REGISTERED ATTENDEES WILL BE ENTERED IN TO OUR PRIZE DRAW TO WIN AN IPAD

British Cleaning Council

- The Council is proud to publish its own quarterly newsletter: "The Voice" – which is available in hard copy to BCC members and readers of Cleaning and Maintenance magazine. We feature news and stories that affect the cleaning industry and our members, which can't be accessed elsewhere.
- Full editions of The Voice can be read online by clicking the links below:
- britishcleaningcouncil.org/the-voice-summer-2015/
- The British Cleaning Council is the voice of the UK cleaning industry. It was established in 1982 to coordinate the affairs of the industry and to be responsible at home and abroad on industry matters.
- The British Cleaning Council provides a forum for members to meet and work together to raise the profile of the industry and help it gain the credibility it deserves. It also promotes and encourages improvements in health, hygiene and general cleanliness standards.
- The British Cleaning Council has 21 members, which cover every facet of the multi-million pound UK cleaning industry.



Rockin'
around the
Christmas tree

Have a
Happy Holiday

Thank you to our customers, sponsors and friends for making this a phenomenal year for Environmental Excellence Education. Have a wonderful Christmas and raise a glass to another year of success for all.

'Just For You' Provision

All provisions may be delivered to suit your operational needs. Workshops on site, online, distance learning or a blend of all three options are available. Delivery may be in our state-of-the-art training suite in Birmingham, which has been acknowledged by the industry as a stimulating and professional working environment, which offers client satisfaction and excellent results. This continues to be our driver for success.

Let us assist you with compliance, continuous professional development and succession planning for your workforce. Ask us about access to funding streams.

EDUCATION & TRAINING:

Operational, Supervisory and Management

BUSINESS SUPPORT SERVICES:

Environmental, Advisory, Audit and Tender

JANITORIAL SUPPLY:

Try before you buy

SECURITY & CLEANING SERVICES:

Systems, Education and Procurement

RECRUITMENT SERVICES:

Interim Management, Supervisors & Operators



AHCP Lifetime Achievement Award 2015



City & Guilds Medal of Excellence 2015



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Website Sponsor Page

www.ukha.co.uk

- This year there have been some new sponsors added to the Sponsor page of our website
- Hotel Amenities – Hotel Complimentary Products
- Sponsorship for your Link is paid annually, at £100.
- There is an additional one-off fee of £100 to have your company logo included.
- A brief description of your company must be limited to a maximum of 85 words.
- The link will also have your website address, contact email address, and telephone number.
- For an additional link in a 2nd category the annual fee is £100 with your logo, or £50 without your logo.
- If the renewal is not paid within 30 days from receipt of invoice the link will be cancelled.
- We prefer that only UKHA Members apply for a weblink on the Sponsor page – please refer to the [Membership](#) page for details

UKHA Website

- The UKHA website is going to be updated and revamped, this is due to be completed by April/May 2016.
- www.UKHA.co.uk
- Some of the things that we will be able to do:-
 - each region update its own news, membership renewal and events
 - bookings be done via the website. Representatives from each region will be working together to get this exciting project completed.



Business Cards For Housekeepers

- We would like to offer 100 free business cards for all our housekeeping members.
- If you would like some please email sophie.price@cleanbright.net with the following details:

Doubletree By Hilton

Kerry Adam

Executive Housekeeper

Canary Wharf, 2 Wharf Approach
Leeds, LS1 4BR

0113 241 1000

kerry.adam@hilton.com

www.ukha.co.uk



UK Housekeepers Association

www.ukha.co.uk

- Your Full Name
- Business Name
- Business Address
- Phone Number
- Email Address

A Gift for you

- Any member who brings a housekeeper to a UKHA regional meeting and they pay and join on the night will receive a £50.00 shopping voucher.



We are excited to meet some new members.



Job Board

If you have a vacancy to advertise please contact Sophie , we will email it to all our members, include it in our newsletter and share on our facebook page.

Position: Head Housekeeper

30 hours per week,

5 days out of 7

Salary: £8.00 ph

any interested parties to contact

Sue Barmes

Sue.Barnes@guideposthotel.net

General Manager

BEST WESTERN Bradford Guide Post Hotel

Tel: 01274 607866



Job Board

If you have a vacancy to advertise please contact Sophie , we will email it to all our members, include it in our newsletter and share on our facebook page.

Position: Head Housekeeper [employed by the hotel but managing an outsourced Housekeeping team]


Hotel details: Current details – the hotels is located in the heart of Salford Quays within walking distance of the Manchester United Stadium Old Trafford, and the recently developed Media City. The hotel enjoys picturesque views of the Quays, yet only 1 mile from major motorway, offering 142 contemporary bedrooms, an onsite Restaurant 'Stresa' and 24 hour room service with 5 purpose built meetings rooms which can accommodate up to 150 guests.

However, we have just signed a contract with Marriott hotels to convert this hotel in to the first AC by Marriott Hotels in the UK. The hotel will be renovating and re-positioning the hotel into this new up-scale brand.

Salary: £28,000

any interested parties to contact Kerry.Adams@Hilton.com





Job Board

Head Housekeeper - 125 bed newly refurbished hotel - York city centre.

Salary: Competitive salary, pension, company benefits & discounts

Location: York (YO31)

Employer Type: Hotel

Recruiter: Monkbar York

Date Posted: 09/09/2015 16:00

Head Housekeeper - 125 bed newly refurbished hotel - York city centre.

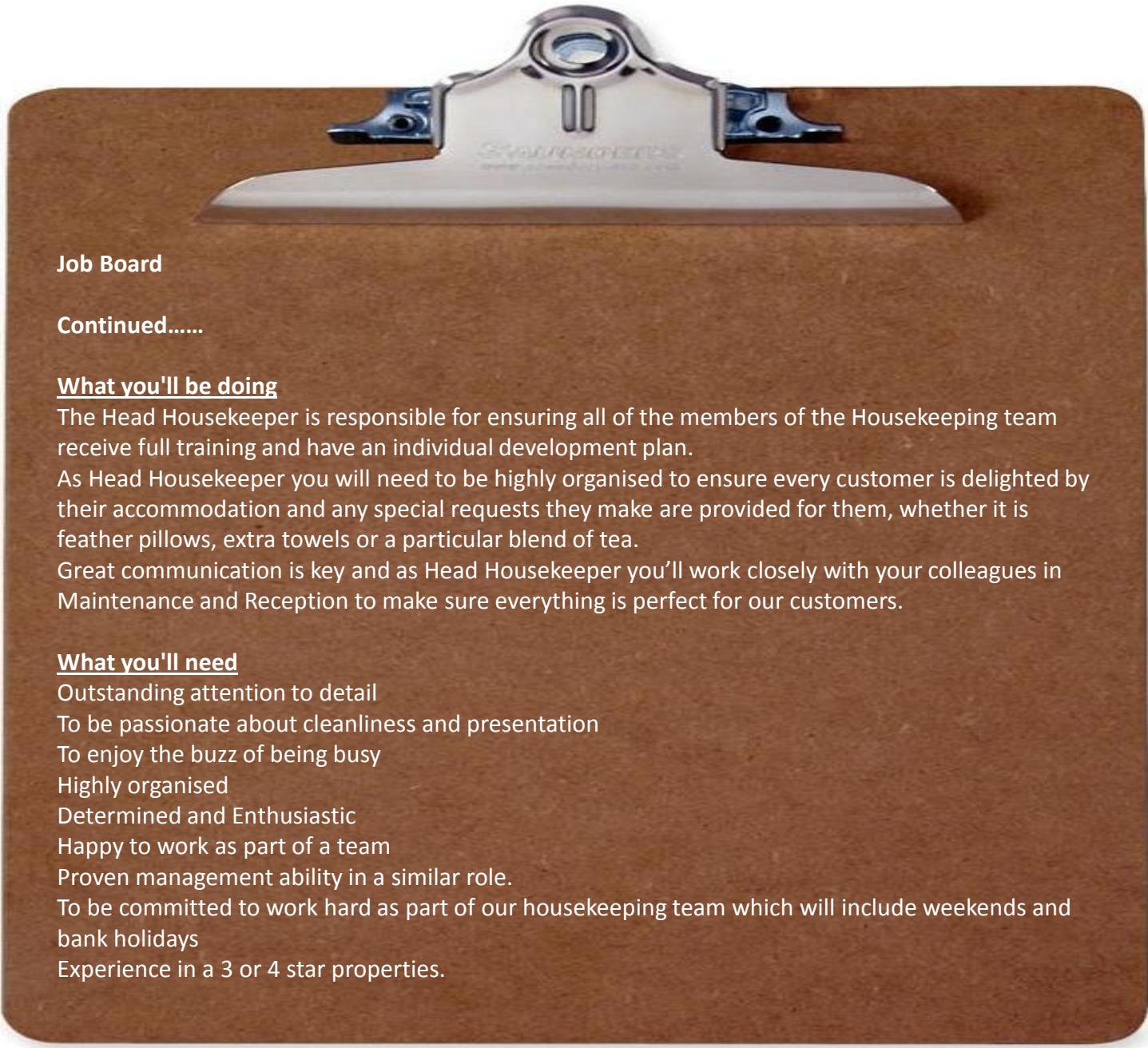
The BEST WESTERN Monkbar Hotel is currently in the final stages of a £3m redevelopment, refurbishment and repositioning into the city of York. Currently branded as a 3 star Best Western hotel our vision and aim of for a AA 4 star award then further accreditation from Best Western as a Best Western PLUS Hotel.

We are now looking for a Head Housekeeper to join our team and lead the way forward with amazing standards of cleanliness and presentation of our new hotel.

What you'll be doing

As Head Housekeeper you'll make sure that our customers walk into the hotel and say "Wow – this looks amazing" and it feels great.' That first impression is one of the most important parts of their experience to the hotel. You'll work with the housekeeping team to make sure that all of our customer rooms and public areas are cleaned to a standard that is second to none. You'll have brilliant attention to detail and make sure that every area of the hotel is spotless 24/7.





Job Board

Continued.....

What you'll be doing

The Head Housekeeper is responsible for ensuring all of the members of the Housekeeping team receive full training and have an individual development plan.

As Head Housekeeper you will need to be highly organised to ensure every customer is delighted by their accommodation and any special requests they make are provided for them, whether it is feather pillows, extra towels or a particular blend of tea.

Great communication is key and as Head Housekeeper you'll work closely with your colleagues in Maintenance and Reception to make sure everything is perfect for our customers.

What you'll need

Outstanding attention to detail

To be passionate about cleanliness and presentation

To enjoy the buzz of being busy

Highly organised

Determined and Enthusiastic

Happy to work as part of a team

Proven management ability in a similar role.

To be committed to work hard as part of our housekeeping team which will include weekends and bank holidays

Experience in a 3 or 4 star properties.



Job Board

Continued.....

For further information please contact Operations Manager Andrew Jones. Please apply for the position through caterer.com

In line with the requirements of the Immigration, Asylum and Nationality Act 2006, all applicants must be eligible to live and work in the UK. As part of the recruitment process, you will be asked to provide documented evidence of eligibility. **Only successful applicants for the interview stage will be contacted.**

Job Reference: Caterer/HHK1

Contact: Andrew Jones





**Find us on Facebook
UKHA Yorkshire &
North East Region!**

Extra Info

Raffle

Please remember to bring along a raffle prize to assist to raise funds. Also please be reminded that only persons present at the meeting may buy raffle tickets for the evening and should not buy raffle tickets on behalf of others who may not be members or attending the event.

Website

For all information required regarding events, training, Shared Knowledge Days, UKHA Olympics, membership, application forms, please visit the website **www.UKHA.co.uk**

Car Share

If you are driving to any of the meetings & have a spare place available in your car please let me know so we can take full advantage of car sharing for those who may not use a car for work.

Sharing News

If you have any news you wish to share, awards you have been nominated for or won, special offers at the hotel etc please let me so we can include it in our newsletter.

Guests

Bring along a colleague, or a Housekeeper to one of our meetings to see how informative, fun and educational they are. First meeting attended is FOC, thereafter a £10.00 guest fee is applied or membership to be paid in full. Please remember the meetings are for Executives and Head Housekeepers and of course you may bring along a Deputy as part of their training and development as long as you contact a Committee member to arrange their name to be placed on the sign in sheets.



Manchester Region Dates

- 21st January 2016
 - 17th March 2016
 - 19th May 2016
 - 19th July 2016
 - 22nd September 2016
 - 17th November 2016
 - December meal tbc
- If anyone wishes to attend the Manchester meetings please contact jan.flynn@yahoo.co.uk.
 - Dates of all regions meetings are available to view on the UKHA website.
 - www.ukha.co.uk

2016 Calendar Dates

Date	Venue	Speaker	Wine Sponsor
27 th January	Doubletree By Hilton Leeds		
30 th March	Hilton City Leeds		
25 th May	Slayley Hall	Summer BBQ	
Friday 22 nd July	Marriott Leeds	Summer Ball	
27 th July	Rudding Park		
28 th September	Marriott Leeds		
30 th November	TBC		
December	TBC	Christmas Meal	

If you would like to sponsor wine at any of the events or host an event please contact Kerry.



On behalf of all the Yorkshire Committee,
Merry Christmas
&
Best Wishes for 2016

