



MANCHESTER AND NORTHWEST REGION

November 2015



The Ainscow Hotel

Featuring impeccable rooms, superb service and the opportunity to shamelessly indulge your love for luxury, the Ainscow Hotel provides a unique way to experience the varied pleasures and inimitable character of the two cities.

When we created our hotel, we did so with the aim of side-stepping the clichés that make many boutique hotels so painfully repetitive.

However, there is one cliché that we're proud to subscribe to – delivering an inspired home-away-from-home experience brought to life by a personal touch and eye for the little details.



Thanks to all that attended the meeting on a cold stormy day in Manchester. We had a great turn out considering the weather and it was great to be back at the Ainscow Hotel. Lynn Roberts from Decotel was the speaker for this meeting, you can read more about what was discussed on page 2.

Welcome to:

Josie Williamson - Search

Amy Dennis - Search

Sas Ahmed - Search

Lisa Lodge—Bridge Street

Bart Garczynski—Bridge Street

who all attended their first meeting with the region.

In Total we had 31 attendee's and thank you to all that donated raffle prizes—we made a whopping £79!

Congrats to Katarzyna Jaruszewska from the Hilton Deansgate for winning the star prize of a Karcher window vac and to Erzsebet Marton from the Hilton Deansgate for winning the 2nd star prize of a nights accommodation in London which was very kindly donated by Jarrod Burney from Diversey



Delivering Excellence in Hotels & Hospitality

INSIDE THIS ISSUE

November meeting.....2

Photos.....3

Job Opportunity.....3

Housekeeping today.....4

Annual Business Lunch.....4

Charity Donations.....5

Cleaning corner.....6

National Events.....6

Committee changes.....7

Supplier link on UKHA.....7

Contact Info.....8

Upcoming Events.....8

decotel

Delivering Excellence in Hotels & Hospitality

Decotel is a leading supplier of Guest Room products to the Hotel & Hospitality Industry and is the supplier of choice to many of the UK's leading Hotel Groups. With an extensive portfolio of products for Bedrooms, Bathrooms, Housekeeping and Public Areas, our assortment includes a range of 'own brand' products direct from source – enabling us to deliver quality products at competitive prices.

We have been in the Hotel and Hospitality business since 1947 and have evolved over that time to offer a wide range of core guest room and public area products. We have stayed true to our values and built long standing, excellent relationships with both customers and suppliers in the intervening years.

Product innovation and excellent customer service is a major factor in any successful business but the retention of good staff who have served their time in the Hotel & Hospitality Industry has to be seen as a key contributor.

Having a thorough understanding of the issues faced by today's Housekeepers and being confident in being able to suggest a solution or investigate an alternative method is essential whether face to face with our National Managers or over the phone with Account Handlers.

At Decotel, we stand by our strap line: Delivering Excellence in Hotels and Hospitality. All Decotel own brand products are manufactured to the highest standards and this is supported by the first class customer service provided by our dedicated and experienced personnel.

Decotel is a keen supporter of the UKHA and is proud to be associated with this key organisation.

If you would like information on any of our products, just call us on 01509 264422 or e-mail: sales@decotel.co.uk and one of our experienced team will be pleased to assist you.





JOB OPPORTUNITY

We have a fantastic job opportunity for an experienced Housekeeper available in the bright lights off Manchester, please see below the details and any interested applicants should contact Kerry Adams on kerry.adams@hilton.com

Position: Head Housekeeper [employed by the hotel but managing an outsourced Housekeeping team]

Hotel details: Current details – the hotels is located in the heart of Salford Quays within walking distance of the Manchester United Stadium Old Trafford, and the recently developed Media City. The hotel enjoys picturesque views of the Quays, yet only 1 mile from major motorway, offering 142 contemporary bedrooms, an onsite Restaurant 'Stresa' and 24 hour room service with 5 purpose built meetings rooms which can accommodate up to 150 guests.

However, we have just signed a contract with Marriott hotels to convert this hotel in to the first AC by Marriott Hotels in the UK. The hotel will be renovating and re-positioning the hotel into this new up-scale brand.

Salary- £28,000 per annum !

HOUSEKEEPING TODAY MAGAZINE

Housekeeping Today has been working closely with the UKHA over the past year to develop a new magazine specifically for housekeepers of hotels, care homes and hospitals.

Currently this is produced as a supplement in Laundry & Cleaning Today, however the feed back we have received from housekeepers around the UK and beyond, has indicated that a stand alone A4 magazine would be a preferred option.

This new medium will be available on-line free of charge and the first issue will be mailed out free of charge too! - With a subscription of £10/year being put in place from the second edition, for postal copies.

To subscribe please email Tina - info@housekeepingtoday.co.uk

We are also offering free recruitment advertisements to hotels, looking to engage new staff, that are members of the UKHA, please send your advert to us by 20 November. Housekeeping Today would be glad to help produce your advert, free of charge. Please just send an idea of the text along with your logo and we will do the rest!

If you or your suppliers can support this new venture by pledging an advertising campaign or sponsorship, this would help enormously.

Annual Business Lunch October 9th — The Landmark Hotel



The Lunch was a great success with approximately 360 members attending, including Founder members of 30 years, who each received a special gift. After the great three course meal, we toasted the event with champagne and cake. There was also a novelty cake that took pride of place by the stage.

Also to mark the 30th Anniversary everyone was given a card, with details of an Instagram account that has been set up, containing images of the people that have worked hard to achieve our success over the past 3 decades. You can login and add UKHA images – [instagram.com/ukhousekeepers](https://www.instagram.com/ukhousekeepers), Username: [ukhousekeepers](https://www.instagram.com/ukhousekeepers); Password: [ukha2015](https://www.instagram.com/ukhousekeepers).

Charity Donations

As you may remember we planned to make donations to 2 charities from the proceeds of the raffle at the summer ball.

We are pleased to announce that we have donated £500 to both Francis house Hospice and Animals in Distress Irlam.



Jacklyn Hope Glover hand delivered the donation to Francis House recently and they were delighted for our support.

We also received a lovely email from the manager at animals in distress:

Dear Jan

I am writing to thank you for the very generous donation of £500.00 that you have made to the Charity Animals in Distress registered Charity 515886. We are very grateful for the money this will go to help pay the sanctuary vets bills something that can accumulate very quickly. There is a receipt included in this email for your records.

We wanted to let you know that every penny counts and we are grateful that you chose to support us. The Charity runs on the generosity and kindness of people like yourselves to enable us to carry on with the important work that we do. Without the publics help we would probably struggle to survive very quickly. In a letter we cannot thank you enough for your kind thoughts.

Best Wishes

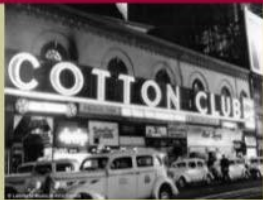
Mel Dunn Manageress

National Events


THE COTTON CLUB
“ A LITTLE PARTY NEVER KILLED NOBODY”

Date: 22/07/2016
Time: 19.00—1am
Marriott City Centre
Leeds Hotel

On Friday 22nd July 2016, glamorous pleasure-seekers are invited to party as if its 1922, obscured from the prying eyes of the police, this evening of illicit drinking and good times will transport our guests back to the 1920s with a night full of rip-roaring entertainment ,mouth-watering food and drinks. The UK National Housekeepers Association (Yorkshire and North-East Region) invite you to a evening of prohibition and elegance at their Cotton Club .



E-mail:
sophie.price@cleanbright.net
Kerry.Adams@hilton.com
Please see booking form for further details.



U.K. HOUSEKEEPERS
**UK
HA**
ASSOCIATION

JAN AND NANS CLEANING CORNER

Pour salt on your ironing board (Perhaps cover with a pillow case or something to make clean up easier), and then iron the salt with the steam option off. The dirt on your iron will stick to the salt, making for an easy clean!

Dampen one of your rubber gloves a little, and then use it to remove pet hair from furniture. The damp rubber material is like a magnet to hair!

- **Winter Ball** - Grosvenor House JW Marriott Hotel - December 11, 2015

For all other events please check the UKHA website

Did you know that suppliers/sponsors can add their company details to the UKHA website?

Sponsorship for your Link is paid annually, at £100.

There is an additional one-off fee of £100 to have your company logo included.

A brief description of your company must be limited to a maximum of 85 words.

The link will also have your website address, contact email address, and telephone number.

For an additional link in a 2nd category the annual fee is £100 with your logo, or £50 without your logo.

For more info please contact: [Sara Cockram](#)



Hallmark Hotel

Head
Housekeeper



Please join our Facebook group for all the latest news and updates.

Search "UKHA Manchester" to find us.

Changes to committee

It is with great sadness that we have to announce that Christine Hardman has moved away from Manchester to start a new life in Cornwall. Christine sent all members the following email to say goodbye:

Dear All,

Just a short note to let you know that I am leaving The Place Hotel and Manchester on the 13th November. After nine years at the Place I am moving to Cornwall and will be working in a hotel near St Ives.

I have enjoyed every minute as a member of the Manchester branch of the UKHA and will miss the meetings and seeing you all there. (as well as the food and drink and 'nosey' round another hotel!!)

Good Bye and Good Luck to you all and most of all a big Thank You as I will have called on most of you for help or advice at some time!!

I'm on Facebook if you want to keep in touch.

Christine

xxx

Christine has been with us since we started the Manchester region in 2010 and we want to thank her again for all the hard work and effort she has contributed to making this region such a success.

Until the elections in 2016 we are sharing the role of secretary and are happy to tell you that Jacklyn Hope-Glover from the Arora Hotel has been co-opted onto the committee.

In 2016 the regional elections are due and you will need to vote for your officers and committee members again. Please have a think about if you would like to stand for any of the officer positions and please feel free to chat to any committee member if you need more info about any of the roles.

UKHA

The UKHA is now the largest Housekeepers Association in Europe, and is the platform to share knowledge, develop and support each other. Today, the UKHA is a nationally recognised Association. We still hold our original objectives as our passion, they are the same, but we have moved with the times, and we are now also assisting, developing and profiling the Housekeeping Managers. We are one of the front runners of Associations which represent hotel and catering professionals, and we are the sole organisation in the United Kingdom, representing Housekeeping and Accommodation Management

Diary Dates

December 4th—Christmas at Arora

Jan 21st—Portland Hotel

March 17th—Arora Hotel

May 19th—Linen Group Factory Tour

July 19th—Renaissance Hotel

July 22nd—Summer Ball—Leeds Marriott

September 22nd—Venue TBC

November 17th—Venue TBC

December 1st—Christmas night out

We are changing the arrival times to 4pm for a 4.30pm start by request of the housekeepers.



<http://www.ukha.co.uk/>



Your committee:

Jan Flynn— Chairperson

Nan McDowall—Treasurer

Donna Jarvis— Newsletters

Phil Baron—Committee Member

Jacklyn Hope-Glover—Committee Member

Please use the following email on all correspondence where possible:

secretaryukhawestpenn@yahoo.co.uk